THE MACARONI JOURNAL

Volume 64 No. 7

November, 1982

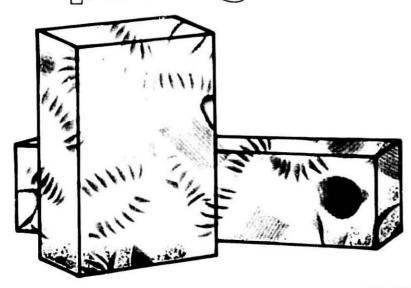


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In This Issue

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Carlo Middione's Low-Calorie Pasta Lunch

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National Pasta Association Greets New York Media

N incty members of the New York press corps lunched with the Board of Directors of the National Pasta Association at the posh Helmsley Palace Hotel in New York City September 15. Cocktails were served in the library accompanied by a trio of seafood appetizers served in pasta shells. The luncheon entree' was Pasta Svelta, rigatoni with poached chicken having a calorie count of 375. This was served with a citrus salad and a melon dessert which were created by NPA spokesperson Carlo Middione, a San Francisco chef.

President Joe Viviano gave words of greeting to the food editors and after luncheon conducted a quiz game called Pastability.

He informed the luncheon guests that the pasta industry's promotional theme for the coming year is "PAS-TA'S ALL THAT . . . AND ONLY 210 CALORIES." The theme has been selected, Viviano stated, to combat the myth that pasta is a fattening food

Cited as the food of the eighties, pasta has gone upscale as food authorities, in recent months, have referred to "the pasta avalanche," . . . "the pasta-rizaiton of the nation," . . . a rags to riches change of image." No longer thought of as only meatballs and spaehetti or macaroni and cheese, it now appears on the menus of ultrachic restaurants in appetizers in addition to entrees

Expanded Efforts

As the Association launches its new campaign on October 1, publicity efforts will be expanded into the electronic media as well as traditional print promotion. Personalities such as Carlo Middione, prestigious pasta chef and author of "Pasta! Cooking It, Loving It," will be appearing on television and radio programs to extol the virtues of American pastas. He will inform audiences of durummade pasta's merits . . . how pasta can be used in preparing low-calorie entrees and correct ways to cook and serve pasta. Brynn Thayer, popular soap opera star of "One Life to Live." will sing pasta's praises on TV talk shows. A pasta devotee, Ms. Thayer is quoted as stating, "... We basically eat pasta four times a week. I love it."

The National Pasta Association is composed of leading manufacturers of dried pasta in the United States, and directs its promotional efforts to inform consumer and trade groups of the nutrition, economy, versatility, convenience and flavor advantages of pasta as they relate to today's lifestyles. Emphasis is focused on the lowcalorie message that pasta is not a fattening food, and that your family can enjoy pasta every day because it is low in calories. The trade association, originally National Macaroni Manufacturers Association, was founded in 1904

State of the Industry



A the annual New York press corps luncheon held this year at the Helmsley Palace Hotel, NPA President Joe Viviano made the following statement:

The big news in our industry is not so much that people are talking more than ever about (and eating more of) our product, but what they are saving.

The essence of responsibile reporting is simply to cite the facts. That's what I'm going to do. The following are direct quotes from well-known food experts who know pasta but do not make their living in the industry.

James Beard calls it "a pasta avalanche." Craig Claiborne calls it 'the 'pasta-rization' of the nation." Mimi Sheraton calls it "a rag to riches change of image." I could not have said it any better myself.

All of these phrases I just quoted, from respected food experts, appeared in just the past few months. And they document what I'm going to call the Fortunate Phenomenon of the consumer's nation-wide passion for pasta.

Major news magazines, as v II women's interest and shelter tagazines, are writing about past: Related food companies are fe uring their products with pasta in the r ads to identify with a "winner." I mous celebrities are quoted as pasta devotees including the occupants of the White House. The ultra-chic restaurants, even those specializing in French cuisine, are now serving pasta entrees. Pasta appetizers are more and more in fashionable menus.

Passion for Pasta

What do you suppose is the cause of this fortunate phenomenon, this passion for pasta? Some suggest that theeconomy is responsible and that consumers are looking for economical meals. And that they are.

But if it's the economy alone, how do you explain the fact that pasta products have made major and substantial gains in consumption in good times and bad, tha this passion has in fact been a long-term on-oging love affair? Tonnage of pasta products sold through grocery stores has been going up solidly virtually every year, for years and decades.

You may be aware of the fact that the grocery business has been very flat for a very long time. Specifically. dry grocery food products have increased in tonnage only about .5% over the past five years. That less than 1% per year and is about qual to the increase in population.

Pasta products, on the other have increased tonnage by over the same period. That pasta is increasing in sales at rate the of more than three times that average dry grocery product store. This popularity is stron and growing. In 1981 the growth ra was 2.2% over 1980 and through unc. 1982 the rate has increased to 3%.

Incidentally, these numbers a : not educated guesses, but reported by SAMI, a grocery industry re arch service that measures actual case movement out of food warehou es.

If pasta sales increase continually over so many years in all economic conditions, and at a rate so much better than the average food product. the next natural question is, "Why is

I'm i id you asked, because I want give ou the answers.

In the first place. I'm talking about by pa a products, not boxed dingrs, n Oriental noodles. American-made 1 sta, pasta from durum and

Here re a few of the reasons

Pasta - all that nutrition - and only 10 calories per serving.

Pasta's all that versatility - and only 210 calories per serving.

Pasta's all that economy - and nly 210 calories per serving. Pasta's all that convenience - and

ely 210 calories per serving. Pasta's all that flavor - and only 10 calories per serving.

Flavor, convenience, economy, verality, nutrition — a quintuple treat. These are five good reasons why the sumer recognizes, appreciates and ants pasta products. Why she or is serving more every year.

And our industry will be promot--heavier than we ever have in past - on exactly those themes just outlined. We think pasta indeed may be the nation's favorite food.

Bountiful Crop

Next a word about the state of our

It's in very good health and we esaure the health of the interms of crop conditions. now, durum semolina is the m rial of choice to make the hiehest uality pasta products. This a vei limited crop, grown princia 19-county area in North kota t commands a premium price er of r types of wheat.

ar we had the biggest crop itory of this country, 180 ishels, and this year it will ite as big, 140 million bustill one of the very biggest f all . e. The quality of this crop o be excellent.

Wha oes that mean? The size of e cro especially two bumper years ack to back, should provide stability price. Pasta always has been an wellen value in terms of protein, rition and meal values on a costserving basis compared to other enu rossibilities. With the supply imple, we will continue to offer that chantage.

As to quality, farm products are OVEMBER, 1982

other products. Sprout damage, rust, nsufficient moisture and other conditions determine how good the wheat is for processing. So far there have been no major afflictions affecting this year's crop. Since wheat, water, enrichment and manufacturing expertise are the only ingredients in pasta, the quality of the raw material is absolately critical in the production of the product. We should have no problem supplying quality pasta at traditional

Strategic Plan

In other major developments, just in the past two years our industry has created a Strategic Plan for the industry itself. The plan amounts to a road map that identifies the specific direction we want to take, the objectives we want to attain in the major areas of our industry activities. Today. every progressive business worth its salt either has developed or is developing long range or strategic plans - as well as next year's budget. This process works equally well for an industry. So we now have a plan in place that is helping to focus industry attention and activities towards identified goals.

One of these goals is another important development. We are changing the location of the Association's office from the Chicago area to Washington, D.C. The reasons are the same that have led so many other associations to be headquartered in the nation's capitol. Increasingly, association activity interfaces with government in terms of policy, legislation and regulation - and so it only makes sense to be closer to the seat of government.

Imports

Finally, in discussing general industry conditions, I'd like to mention several points about foreign pasta products, which are being imported into this country in increasing volume.

First, there may be some mystique about food products made across the oceans and then placed on sale in an American supermarket. The products come from a long distance, a picturesque locale, and carry strangesounding names, all of which can develop some sort of a special interest. Mystique can be created as much through lack of knowledge, as possession of knowledge, if not more so.

Let's start with the fact that there is no real mystique or secret to the bject to a quality range like any manufacture of pasta products. If you

put the best raw material through modern equipment and operate in a clean plant, you're going to end up with excellent pasta. The quality of American-made pasta products from No. 1 Hard Amber Durum Semolina is superior to those of similar raw materials imported from anywhere. very definitely including Italy. Our raw materials are equal to or superior to Italy's. As a matter of fact, they buy a substantial portion of their sup ply from American wheat fields.

Italy and other foreign producers are not governed by the stringent sanitary and regulatory conditions that the U.S. government imposes on American manufacturers for the protection of the American public. And so, even if the raw materials were equal, I can assure you that the American-made products are going to be cleaner

The last point I'd like to make about imports is that the Italian government is subsidizing - to the tune of 6-8e per pound - these pasta products imported into the U.S. Obviously, we think this is an unfair situation. We are receiving no subsidy on U.S.-made products, and we want none. We do want fair competition.

Pasta Cooking and Serving Tips from a Pasta Specialist

To guarantee that your pasta is served at its peak in flavor and texture. here is some helpful advice from Carlo Middione, author of "Pasta! Cooking It. Loving It," and a master chef who has spent a lifetime extoling

A first generation Sicilian-American. Carlo in his youth learned a great deal from his father, an accomplished French Pastry Chef knowledgeable in French haute cuisine and provincial

Later he studied cooking techniques at such famed institutions as Le Cordon Bleu and La Verenne in Paris. and the Cordon Bleu School of Cookery in London. He has conducted cooking tours in England, France, and Italy, and served as the Italian Specialist at Tante Marie's Cooking School in San Francisco, Presently Carlo is the Pasta Specialist at the famed California Culinary Academy, where he was awarded their Honorary Diploma,

(Continued on page 8)

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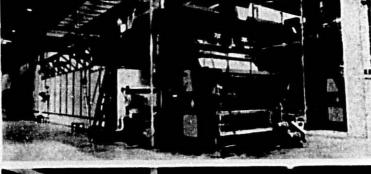
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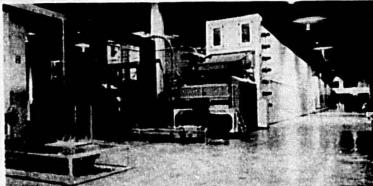
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- 3 in VENEZUELA
- 2 in POLAND 2 in SWITZERLAND
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- in FINLAND
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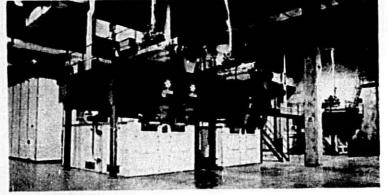
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113 of which 53 are for long pasta,

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THE MACARONI JOURNAL

NOVEMBER, 1982

... besides innumerable lines operating at INTERMEDIATE TEMPERATURE

Cooking Tips

thus joining a small select list headed by James Beard and Julia Child.

"Americans make a number of very common mistakes with pasta that are easy to correct" says Carlo. Here are some of his tips:

- 1) In cooking, use about 4 to 5 quarts of water per pound of pasta. This help the pasta cook evenly and prevents it from sticking together.
- 2) It is unnecessary and undesirable to add oil to the pasta-cooking water. After the pasta is cooked, leftover pasta may be very lightly dressed with oil to prevent stick-
- 3) To get very long pasta—such as spaghetti-into the pot, grasp a bundle of spaghetti at one end and submerge the other end in the boiling water; as the submerged end of the pasta softens, gradually release your hold. The rest of the pasta will slide into the water without breaking.
- 4) The size of the pasta determines the cooking time. You can use package directions as a guide, but you should still watch the pasta very closely and test frequently. Pasta is done when it is "al dente" (to the tooth), is tender but firm, still biteable but not mushy, and with no taste of flour.
- 5) Boiled pasta to be baked should be under-cooked in boiling, as it will be cooked more, later, in the baking sauce.
- 6) Do not drain and rinse the cooked pasta. Many pasta sauces benefit from blending with a little of the cooking water left in the pasta. Otherwise, the pasta may get too dry and you will end up having to use more sauce than is really necessary, which will increase the calories.
- 7) Pasta to be served with a sauce should be eaten immediately. The sauce should be ready and waiting. The bowls or plates should be hot.
- 8) Tubular and concave pasta shapes are designed to trap sauces. Use them when you want to eat a lot of sauce with each bite. Conversely, a rich sauce should be served with a flat pasta or a shape which will not accumulate too much sauce.

- mere excuse for eating quarts of sauce. This only supports the myth that pasta is fattening, as most sauces surely are when taken in excess.
- (0) Pasta is made from durum wheat or other quality hard wheat. While Italians are big bread eaters, they never "double up" on wheat products at the same meal. This caution helps keep calories down and the menu light



Carlo Middione

"Middione talks frequently about developing a sensitivity for taste, and his foods and menus openly and honestly challenge and tantalize that sense." San Francisco Magazine, June, 1980

Carlo Middione is a first generation Sicilian-American and a born cook. As far back as can be traced, his family were restaurateurs and culinary artists in Sicily.

His parents brought this tradition to America more than sixty years ago. Their bakery in Buffalo, a fine restaurant in Los Angeles, and a catering business provided opportunity to perpetuate the highest epicurean stan-

Middione worked with and for his family in these food businesses from childhood and was thus fortunate to receive his practical cooking training very early as an apprentice to highly accomplished cooks. His parents were dedicated to preserving the taste, texture, and freshness of food ingredients in the honest cooking of the authentic Italian tradition. They faithfully maintained the old world methods of

9) Americans often use pasta as a preparing and interpreting the ras gredients of the table fare. In Idin Carlo's father, who was an conlished French Pastry Chef, v is full knowledgeable in French haut cui and provincial dishes.

Sound theory is an integra pa indicenous Italian cooking, and Me dione has continuously supplemen his practical training with extensi studies of general cooking technique These include participation in the grams of Le Cordon Bleu and La Ve enne in Paris: the Cordon Bleu Scho of Cookery, London, Ltd.; and ma other programs in America a abroad. He has conducted highly s cessful cooking tours to Englan France and Italy.

Carlo Middione serves as the Italia specialist on the faculty of the centicate program of Tante Marie's Coding School in San Francisco, and h demonstrates and teaches frequen at other cooking locations in Norther California. He is known for his unique menus that tantalize the sense of tas with wonderfully simple, sophistical foods from all regions of Italy. He ap pears regularly on Channel 7's AN elevision show.

In all of his work Middione insist on perfect or nearly perfect fook and he points out at every opportung that authentic Italian cooking has noer abandoned the criteria of unmasks flawless simplicity which Cath rine & Medici transplanted to 16th enter, France and to which "La i = 4 Cuisine" has returned full circl today

In August, 1980, Carlo N ddiex was appointed Italian specialis on the faculty of San Francisco's p. tigico school for professional chefs, t : Calfornia Culinary Academy. In lecen ber, 1981, the Academy confe ed up on him its Honorary Diplon , this adding his name to a small se act is headed by James Beard an Jul Child. Additionally, he is am ng the first group of cooking instrucors is receive certification by the nerral tional Association of Cooking : :hook

In addition to his work as cook ing instructor, Carlo is Presid at and founder of Vivande, Inc. which open ed an Italian Porta Via or take-of store in San Francisco on Decemb 10. 1981 that has met with resour ing success. His first cookbook, P# ta! Cooking It, Loving It, was published in March, 1982 by Irena Char mers, New York City.



VIBRATING CONVEYORS



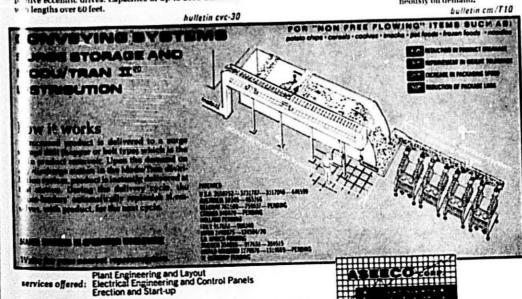
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THE MACARONI JOURNA

Luncheon Recipes

Orange-Lemon Intermezzo (Makes 6 servings)

- 4 medium navel oranges 2 medium lemons
- 1/2 medium red onion
- 2 tablespoons olive oil
- Freshly ground pepper

Peel oranges and lemons removing all white membranes. Slice oranges about 14-inch thick. Slice lemons and onion about 16-inch thick. Arrange fruits and onion slices in an alternating pattern in a shallow salad bowl. (Separate the onion into rings, if desired.) Drizzle on olive oil and sprinkle with pepper. Let stand at room temperature for about 2 hours. Garnish with basil leaves and serve.

Calories per serving: 95.

Pasta Svelta (Makes 6 servings)

- 1 broiler-fryer chicken, quartered (about 21/2 pounds)
- I cup chicken broth
- I large red pepper or green pepper 2 tablespoons virgin olive oil
- 4 large cloves garlic, peeled and finely chopped

 I cup part skim milk ricotta cheese
- 12 ounces rigatoni (about 6 cups)
- 11/2 tablespoons salt
- 4 to 5 quarts boiling water 4 tablespoons capers, drained
- I large tomato, peeled, cored and

Salt and pepper to taste 10 large fresh spinach leaves, trimmed and cut into julienne pieces.

Poach chicken in chicken broth in covered skillet about 35 minutes or until tender. When cool enough to handle, strip the meat from the bones in large pieces. Remove skin. Set meat aside and discard bones. Roast red pepper under broiler until the skin is charred and black. Peel off the skin; remove core and seeds. Cut into quarters: set aside

Meanwhile, heat oil in small skillet and saute the garlic 2 to 3 minutes; set and delicious filling. aside. In a blender, blend red pepper, garlic and oil and ricotta cheese until smooth. Turn into a skillet or Dutch oven large enough to hold chicken and rigatoni.

Meanwhile, gradually add rigatoni and salt to rapidly boiling water so easily should you wish to translate that water continues to boil. Cook un- them itno appetizer or salad courses.

covered, stirring occasionally, to dente" stage. Drain in colander.

While pasta is cooking, heat the cheese sauce stirring often. Add rigatoni, capers, tomato, salt and pepper to taste and chicken. Add 35 of the spinach and cook, stirring, until heated through. Serve immediately on heated plates. Garnish with remaining spinach.

Calories per serving: 375.

Melone Al Vino (Makes 6 servings)

- 3 cantaloupe (about 4 to 5 inches across)
- 3 tablespoons dry Marsala wine 3 tablespoons Soave or other dry
- white wine Mint for garaish

Cut the melons in half crosswise

and remove seeds. Using a melon ball scoop, scoop the melon out around its edge to create a scalloped effect. Remove rest of melon the same way. Turn melon into a bowl. Set the shells aside for later use. Add both wines to melon balls; stir and mix well. Let stand in a cool place for at least 2 hours.

To serve, divide the melon balls evenly and spoon in melon shells. Place each on a dessert plate and garnish with a mint sprig.

Calories per serving: 90.

Pasta Shell Seafood Medley

A pasta highlight at the National Pasta Association luncheon was the trio of seafood appetizers served in pasta shells. Christened Frutta di Mare by Carlo Middione, prominent pasta chef, the cooked shells became individual containers for the different

Smoked oysters, tossed with dill, lemon juice and Dijon mustard, were and finely chop. Combine shri p, 19 tucked into some. Chopped shrimp and chives, blended with yogurt, filled others. Cream cheese, mixed with fresh basil, Parmesan cheese, pine nuts and red caviar made a colorful

Calories for the nibblers ranged from 30 for the cream cheese variety (20 if a lower calorie type cheese is used) to 15 for the oyster selection and 10 for the shrimp-chive shells.

These recipes can be increased

Shells with Dill Smoked Oy ers

(Makes about 31/2 dozen hors d'oeuvre-

11/2 cups large macaroni she (about 3 ounces)*

- teaspoon salt quart boiling water
- 2 teaspoons chopped fresh dill
- 2 teaspoons fresh lemon juice
- I teaspoon prepared mild Dijos mustard
- 2 cans (3¾ ounces each) whole smoked oysters, drained

Gradually add shells and salt s rapidly boiling water so that water continues to boil. Cook uncovered, stiring occasionally, until just tender.

Drain in colander. Rinse with cold water; drain again. Pat dry.

In small bowl, combine dill, lemos juice and mustard. Gently stir in oy-ters. Place an oyster into each shell. Arrange on a serving plate. Garnin each shell with a tiny spring of fresh dill, if desired. Garnish with lemos and dill sprigs, if desired. Serve in-

*Uncooked shells are about 14 inch in diameter.

Note: Do not use jumbo shells. Calories per hors d'oeuvres: 15.

Shrimp-Chive Shells

(Makes about 31/2 dozen hors d'oeuvres

- 1/2 pound medium-size raw shrimp 1/3 cup lowfat plain yogurt
- 11/2 teaspoons minced fresh c ives
- 11/2 teuspoon salt I quart boiling water
- Dash cayenne

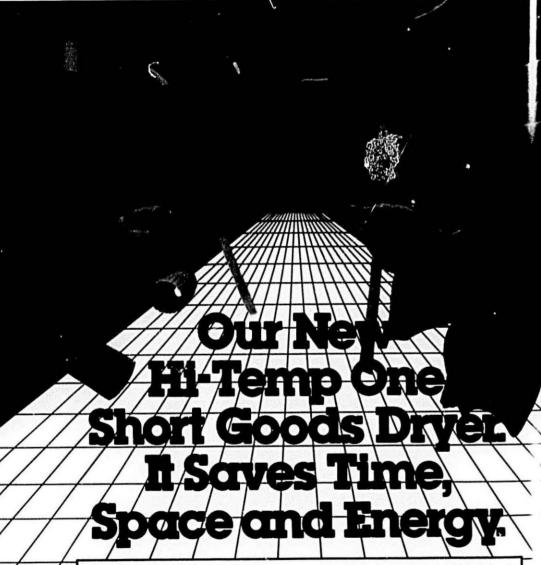
11/2 cups large macaroni shel (about 3 ounces)*

Cook shrimp in boiling w. r for minute or just until firm. Drait; rinse with cold water. Dry wit paper towels; remove shells; devein hrimp gurt, chives, 1/2 teaspoon salt yenne. Chill about I hour.

Meanwhile, gradually add shells and I teaspoon salt to rapidly willing water so that water continues) boll Cook uncovered, stirring occas mally, until just tender. Drain in co ander. Rinse with cold water; drain ag in. Pa dry. Spoon about I measuring tesspoonful shrimp mixture into each shell. Arrange on a serving plate, Garnish with fresh parsley or watercress if desired. Serve immediately.

Calories per hors d'oeuvres: 10.

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A vital link in the food chain aviar Pesto-Cheese Shells Makes about 31/2 dozen hors d'oeuvres)

p packed fresh basil leaves blespoons freshly grated irmesan cheese

blespoon pine nuts (pignoli) ckage (8 ounces) cream leese, softened

1 tablespoon red salmon caviar (about 1/2 ounce)

14 cups large macaroni shells (about 3 ounces)* 1 teaspoon salt

I quart boiling water

n food processor or blender, process or blend basil, cheese and nuts intil very finely chopped, stopping and scraping contents several times with a rubber spatula if necessary. Cut up cheese and add to pesto mixture; proess until well mixed, scraping container with spatula several times. Gently fold in caviar. Chill mixture bout I hour to firm up, (Do not preare too far ahead as basil gets dark.) Gradually add shells and salt to rapidly boiling water so that water nues to boil. Cook uncovered, tirring occasionally, until just tender. Drain in colander. Rinse with cold ater: drain again. Pat dry. Spoon theese mixture into a pastry bag fitted with a 14-inch open rosette tip. Pipe about ! teaspoon mixture into one end of each shell. Arrange shells on a servin plate; spoon a few grains of caviar on top of the pesto cheese of each ell to garnish, if desired. Garash to the with fresh basil, if desired.

erve mmediately. Ca ies per hors d'oeuvres: 30 (if mitat n cream cheese is used, calorie · d'oeuvres: 20).

Heln ley Palace Chef Prep res Pasta Luncheon

To nderscore pasta as a chie, in ternat nal food, the annual luncheon yons ed by the National Pasta Assox tion was prepared by Andre Rene. Thef Directeur des Cuisines at the H Imsley Palace.

Bo . educated and trained in Franc . Andre was former Chef Directeu of Windows on the World where he was responsible for Haute, Moderne, and Nouvelle Cuisines. He has been the directing or executive Plaza, the Pierre, St. Regis-Sheraton a New York, and Four Seasons-Sher- Dietary Guidelines. It offers protein,



A Trio of Tasty Appetizers

aton in Toronto. Andre is Executive Vice President of the Societe Culinaire Philanthropique and an active member of many other professional culinary societies.

In 1964, he was selected by the U.S. Department of Agriculture to represent the United States in the International Hotel and Catering Exhibit at the Olympic Exhibit Hall in London. He has received many other awards such as the Grand Prize of the Salon of Culinary Art, the Gold Medal of the Societe Culinaire Philanthropique, and the Medal of Jean-Francois Vatel, Merite Agricole of the French Repub-

Andre prepared pasta dishes created especially for the event by Carlo Mid-

National Pasta Association Offers New Leaflet

A new recipe leaflet . . . Pasta in Slim Cuisine . . . is offered by the National Pasta Association, It has been designed to make consumers aware of the fact that pasta is not fattening, and that you can enjoy pasta every day because it is low in calories. Each recipe is calorie-counted.

Healthful entrees, ranging from stir-frys, salads and casseroles to stuffed shells and lasagne rolls, are recommended.

The leaflet's content reminds us that pasta, made from durum and/or other high quality hard wheat, is an excelthef at such notable hotels as the lent source of complex carbohydrates -the kind recommended in the U.S.

niacin, thiamine, riboflavin and iron. and is low in fat and sodium.

To order copies of Pasta in a Slim Cuisine, write the Macoroni Journal, P.O. Box 1008, Palatine, IL 60078. Send 50c for individual copies for postage and handling, \$10 per hundred plus freight f.o.b. Palatine.

Food Editors Take Pasta Quiz

With pasta's popularity at an alltime high, the National Pasta Association has given Americans more reasons to eat this versatile and nutritious food. At a recent press luncheon in New York City, guests were introduced to a new quiz game testing the editors' "Pastability." NPA President Joseph Viviano asked multiple-choice questions and editors made their selections. The answers surprised many. Master chef and pasta expert Carlo Middione, author of "Pasta! Cooking It, Loving It" was the answer man. Try the quiz yourself and check your own Pastability.

- 1) Two ounces of dry spaghetti expands in cooking to a weight of approximately:
 - A. 3 ounces
 - B. 5 ounces C. 7 ounces
 - D. 8 ounces
- A 5-ounce portion of flounder baked with 2 pats of margarine and served with a medium baked potato (with no topping), has about 400 calories.
- A 5-ounce portion of cooked spaehetti, served with 4 ounces of tomato sauce, has about:
- A. 200-220 Calories B. 280-300 Calories
- C. 340-360 Calories
- D. 380-400 Calories
- 3) One serving (5 oz. cooked) of pasta has about:
 - A. 180 Calories
 - B. 200 Calories
 - C. 210 Calories D. 230 Calories
- One serving of enriched pasta provides a significant amount (10% U.S. RDA or more) of
- these nutrients: A. Vitamin A, B vitamins, and calcium
- B. Vitamin A. B vitamins, and
- C. Vitamin C. B vitamins, and

(Continued on page 14)

Pasta Quiz

D. B vitamins, protein, and

- 5) Pasta products (except egg noudles) are usually made from the coarsely ground endosperm of durum wheat, which is called:
 - A. Semolina
 - B. Farina
 - C Durum flour D. Rolled durum
- 6) Quality branded dry spaghetti can usually be purchased in the grocery store for about 80-95c per pound. Quality fresh pasta usually costs about:
 - A. The same B. 25-50% more
 - C. 75-100% more D. 100-150% more, or higher
- 7) Pasta's largest nutritional com-
- ponent, by weight, is: A. Vegetable protein B. Vitamins
 - C. Simple carbohydrates D. Complex Carbohydrates
- 8) Most of the durum wheat for U.S. pasta comes from:
 - A. Nebraska B. Italy
 - C. North Dakota
 - D. Kansas
- 9) Italians consume about 60 lbs. of pasta per capita per year. Americans consume about:
 - A. 25 lbs. B. 20 lbs.
 - C. 15 lbs.
 - D. 10 lbs.
- 10) Durum wheat (and/or other high-quality hard wheat) is used instead of other kinds of wheat to make pasta because durum gives pasta better:
 - A. Nutritional value
 - B. Al dente texture
 - C. Flavor
 - D Color
- 11)Pasta (except egg noodles) prolisted in order of highest to lowest U.S. RDA contribution: A. Thiamine . . . riboflavin and niacin . . . protein and iron. B. Riboflavin . . . thiamine and niacin . . . protein and iron. C. Protein . . . thiamine and riboflavin . . . niacin and iron.

- D. Iron . . . thiamine and niacin . . . riboflavin and protein.
- 12) "Al dente" is an Italian phrase which literally translates to: A. "Firm Texture"
 - B. "Cook Rapidly" C. "To the Tooth"

D. "Soft Texture"

- Eggs are an ingredient in: A. All dry pasta products B. Dry egg noodles only C. Dry egg noodles and lasagna D. Dry egg noodles, macaroni,
- The three most widely used pasta shapes in the U.S. are: A. Lasagna, spaghetti, B. Spaghetti, macaroni, egg noodles
- C. Spaghetti, macaroni, shells D. Spaghetti, egg noodles, shells
- In the Italian tradition, spaghetti is eaten by: A. Twirling noodles with a fork and a spoon B. Twirling the noodles using only a fork C. Cutting the noodles, then picking them up with a fork D. Picking up noodles with a fork and slurping them
- 16) Pasta is high in carbohydrates, which has by weight, as fat A. The same
- B. 35 as many C. 1/2 as many D. Less than 1/2 as many
- 17) Pasta should be cooked in: A. Slowly boiling water to preserve flavor and nutrition B. Medium boiling water keep temperature consistent C. Rapidly boiling water prevent sticking D. Any of the above
- 18) All told, there are about different pasta shapes: A. 50 B. 80
- C. 110 D. 150
- Match the sauce with the key ingredient that characterizes it. (select only one ingredient for each sauce).
 - A. Marinara B. Pesto -C. Bolognese

- - 4. Cheese
 - 5. Cream 6. Parsley (Answers Given on Page 48)

1. Basil

2. Meat

3. Tomatoes

D. Salsa Verde

Survey Finds Generics Handled by Most Leading Food Distributors

Some 94% of 47 of the top 55 food chains and wholesalers in the U.S. report they now carry some type of generic line, according to a survey issued in December 1981 by Willard Bishop Consulting Economists, Ltd., Barrington, Ill.

The survey, tapping responses from distributors who each gross \$500 million-plus yearly, found 62% of them saying they will increase their generics

Most respondents with generics programs indicated they had introduced generics between 1977-80 - 32% in 1977 through 1978 and 41% from 1979 through 1980 - while 21% said they had only debuted their lines in

How has generics impacted on their product mix? Some 35% of respondents said they trimmed slower movers across the board; 16% said national brands lost shelf space, especially the slow movers, different zes, flavors, line extensions; 12% ind ated packer or private labels were red ed; 12% pointed to losses in the geral merchandise category; while a few specific product categories were also cited as affected: paper, canned uits and vegetables, for example.

Generics Dollar Share

Of the one-third of respondent sho talked about generic penetration their product mix, the average ales dollar share was put at 4.6% categories where generics are presented. In some categories, g eric penetration, of course, was put 10 to 15% of dollar sales.

Generic's effect on profits was ritized by 30% of respondents, who ndied generics have effectively decreased generics profit dollars, while 24% said their gross profit we, not affected, 16% said there actually was an increase in profits (based on higher product turnover), and 30% indicated they didn't know.

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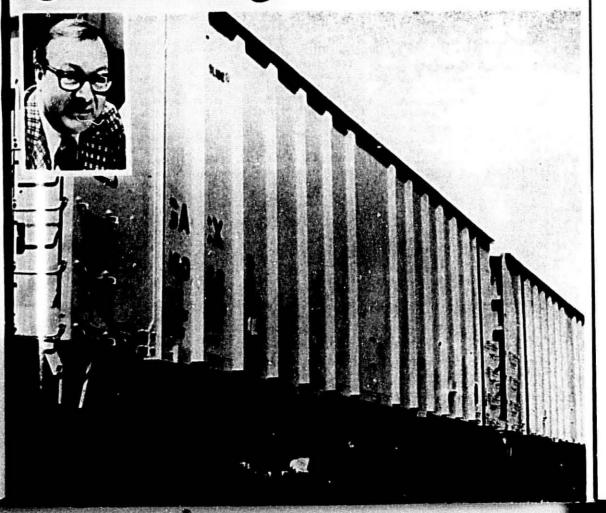
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the durum people



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WASHINGTON MEETING

On Thursday, September 16, some forty pasta manufacturers and millers met at L'Enfant Plaza in Washington, DC, where they were briefed by staff members of the U.S. Chamber of Commerce, agency personnel, and NPA members.

Madelaine Geller of the Chamber's Briefing Center introduced the morning speakers: Frederick W. Stokeld, Director of the International Economic Policy Section, said the world recession is an important consideration at this time of strong nationalistic tendencies to protect domestic industries and to encourage overseas exports. It is a complicated situation with the sanctions against technology being exported for the Russian pipeline. The nitiative in the Caribbean Basin will impact on agricultural output of Central and South American countries, and many situations that would be black and white on strictly agricultural considerations are now involved in politics and economics.

Mark S. Cahoon, Associate Director tor Retirement. Human and Community Resources, said there was good news and bad news concerning social security. The good news is that serious problems with the system are being acknowledged. The three trust funds for retirement, disability, and medicare have not been interchanged in the past but may have a co-mingling of funds in the future. The bad news is that problems are getting worse, there is the threat of retirement fund running out of money in 1984, and 1982 has been another year of inactivity. A bi-partisan proposal by a 15-member commission is due in December. President Reagan is going to call back a lame duck session of Congress to handle this and budget matters.

E. Clinton Stokes, Associate Director of the Food & Agriculture Division, stated that 301 cases will be discussed by the agricultural group this year. The Chamber of Commerce agricultural committee has 45-50 members who have periodic dialogues with their counterparts in Common Market countries. Next meeting is in early October in Frankfurt, West Germany. Our committees have agri-business personnel as well as growers. The committees from the Common Market are velopment of an outline to conduct tant elements of the dietary guidelines strictly farm organizations and tend to a study as soon as possible. FDA enbe further off center and less likely to couraged NPA to conduct this one-



Congressional Reception: left to right --- Armond Seavedre, Senetor Alan Dixon, Sal Maritata and Anthony H. Giola.

12 years that U.S. exports have declined, and the basic problem with all commodities is subsidies.

Polly Minor, PAC Director, Nation-Republican Congressional Committee, gave her views on the election outlook. She observed that there are 58 open seats with 21 likely to go Democratic and 21 being newly districted which in many instances causes complications for the incumbent. She is optimistic that GOP will hold its losses to a minimum, because it has better cash reserves than the Democrats. The Chamber's Congressional Action Publication has a special edition on opportunity races in 1982. If there is a race in your district that you want to know about, we will look it up for you if you give us the district number and names of candidates if you know

Industry Reports

Standards Committee members Mickey Skinner, Zizi Gibbs, and Jerry Hutton met with Dr. Prince Harrell of the Food and Drug Administration on Wednesday to review net weight protocol. Presently FDA has no tolerance for moisture loss, but it has taken a practical viewpoint in regarding net weight labeling. They first requested a review of protocol in March, 1981, and the Standards Committee has done extensive reviewing and de-

compromise. This is the first year in year study in order to support its claim that might be made with state and local agencies. The study will be conducted by North Dakota State University for credibility, will be published in some scientific journal so it has acceptance, and will run for a 12-month period probably starting December 1 1982

Mr. Skinner also presented models for sodium labeling. Enriched pasta products must carry such a statement. Daria Tufto of the North Dikota

State Wheat Commission rented there is an excellent crop of duri 1 totaling some 148 million bushels the United States of which 112 r llion bushels are in North Dakota. nety percent of the crop is in, while ome of the late plantings are still a t to be harvested within the next to to three weeks. Test weights have been running 60-62 pounds with yie s as high as 32 bushels per acre. Pro nat 14.4 percent is more than a yea ago. falling numbers 382 is lower t in a year ago. There was a hard fr it in late August, but no sprout dam ic is reported as yet. Frost may come from the late areas now, but this is no considered to be a sizeable risk.

Joan Reynolds of the Wheat I dus try Council reported that the luncheon held with the Surgeon General the week before had been most successful. He lauded grain foods as impor-The squib in Wall Street Journal was written by a young reporter sitting nest which was the only negative

Agency Personnel

Fr. k J. Piason, Deputy Director, Grain and Ferd Division, Foreign Agricultural Service, USDA, has spent four years in Rome and two years in Moro.co. He reported that the Mediterranean harvest was brought in in lune, but figures are not yet available. There were record exports of durum 1981 of some 81 million bushels, but this will be down in 1982 to omewhere around 75 million bushels. Stocks of 131 million bushels have only 73 million bushels in free stocks. Utilization is expected to be about 50 million bushels, down from 59 million bushels a year ago. Although the production of the U.S. and Canada repesents 90 percent of all international trade in durum. Turkey is the greatest durum producer using most of its output for bread. Argentine durum production is dwindling, and most of it pes to Algeria. Algerian production down, Tunisia is up slightly. Most the consumption in these North African countries is for couscous. Durum production in Italy is down for the second straight year, but production in Greece has doubled in the past five years. Expectations are for increa ed world demand this year, because Mediterranean countries will have wer production. However, a stron, U.S. dollar may curb the full poten il.

Pa Cullen of Collier, Shannon, Rill i scott, counselors for the NPA, intro. :ed Jan Archibald, Chairmai. of the 01 Committee inter-agency relation ip group. They have been watch g the cases of poultry, flour, and; ta with keen interest since they have en filed. The European Economi. Community at first refused to const with the U.S. on these matters, to a ciliation was applied for. This called or a fact-finding panel that held a he ing in August and will hold a secon hearing in October. The lengthy time involved comes about by nitty legal arguments on both sides, but the basic difference of opinion is the definition of processed product v. a primary agricultural product. The uropeans have been maintaining that four and pasta are pure grain and thus

atritionist from Weight Watch- GATT ministerial meeting in Novemd hence the derogatory com- ber to discuss their trend of work in the next decade, and the U.S. will again ask: "What does Article 9 really mean?" The adminstration is for geting clarification on these matters as soon as possible.

Dr. Sanford Miller, Director, Bureau of Food and Drug Administration. was most complimentary to pasta in his comments before the group. He noted that pasta had become more important in nutritional guidelines - was a positive product - was unique in variety in its ability to combine with every other type of food. Current nutritional goals are set forth in the dietary guidelines and will be promoted in nutritional education. The enforcement division of the FDA will be concerned with questions of claims - the label on a product is designed to be an enforcement tool, and statements must be precise. Regulations are for the worst members of a group, but they must apply to all. There are efforts being made to reduce the information burden and make the label more informative to the consumer. Of note is a recent Roper Survey that showed sodium a higher concern than calories. In the question and answer session it was pointed out to Dr. Miller that pasta is not specifically mentioned in the dietary guidelines with other carbohydrates. He said it will be shortly.

Reception

At the Congressional Reception in the evening among guests from the Hill were Senators Bill Bradley of New Jersey and Alan Dixon of Illinois, invited by Armand Saavedra, a member of government affairs committee.

'Up With Wheat Foods!'

Editorial Comment by Milling & Baking News

No theme could have been more appropriate for the well-planned and well-executed Wheat Industry Council reception and luncheon in Washington than the one selected - "Up With Wheat Foods!" It proved especially fitting for the official launching of the Wheat Industry Council's nutrition education campaign, in light of the U.S. Surgeon General's address in which he enthusiastically advocated increased consumption of wheat-bas-

In his comments to an audience dominated by leaders in food and nutrition policy, consumer organizations, and local, regional and national media, Dr. C. Everett Koop summarized the Council's program as "based on a good message that needs a lot of public

Describing wheat-based food as "a one-stop source" of important nu-



mour and pasta are pure grain and thus

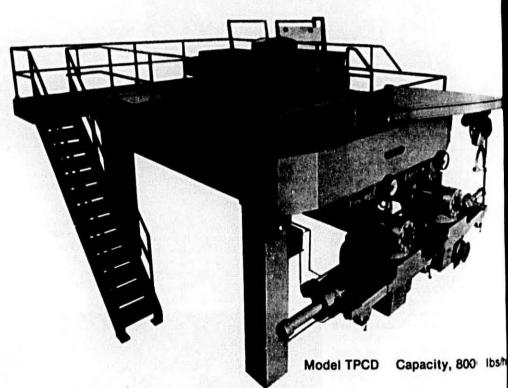
Paul Vermylen greets Virginia Knouer while Joan Reynolds chets

(mittled to subsidy. There will be a Koop at the Wheet Industry Council reception and luncheon.

NOVEMBER, 1982

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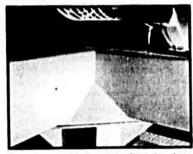
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Up With Wheat Foods!

Continued from page 17)

trients, the Surgeon General emphasized that "Wheat foods are abundant and inexpensive, yet they are not fattening. You can't ask for much more than that." And the individuals, companies and organizations backing the Wheat Industry Council could not hope for a more positive note on which to launch a program to increase consumption and appreciation of their products.

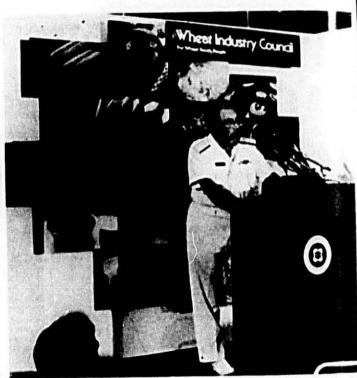
In one of the strongest official endorsements of wheat-based foods in recent years, the Surgeon General of the U.S. last week said the foods are inexpensive, non-fattening and can be "an individual's best one-stop source" of several essential nutrients.

In addressing a luncheon meeting that marked the official start of the Wheat Industry Council's nutrition education program, Dr. C. Everett Koop praised the industry-financed effort as an important step in improving nutrition in America.

"Wheat-based food," the Surgeon General said, "can be an individual's best one-stop source of carbohydrates, fiber, protein, Vitamin B, and important trace minerals. Wheat foods are abundant and inexpensive, yet they are not fattening. You can't ask for much more than that."

Dr. Koop addressed a capacity audience of more than 170 representatives of the media, nutritional and health organizations, government agencies, Congressional committees, food industry organizations and breadstuffs representatives at a Wednesday, Sept. 8, reception and luncheon at the Hyatt Regency Capitol Hill in Washington. Registration for the event exceeded expectations and the sponsors of the meeting -- the American Bakers Association, the Millers' National Federation, the National Association of Wheat Growers and the National Pasta Association - were forced to turn away several last-minute registrants.

As Surgeon General, Dr. Koop, a pediatric surgeon with worldwide experience, is deputy assistant secretary for health in the Department of Health and Human Services. The Surgeon General advises the public on general and specific health matters and oversees the 7,200-member Public Health Service Commissioned Corps.



Dr. C. Everett Coop, Surgeon-General of the U.S., speeks at kick-off of consumer education program of the Wheat Industry Council.

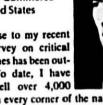


Left to right: Darla Tufro, North Dokoto Whoot Commission; Richard Krusz, Becchis.

THE MACARONI JOURNAL

URVEY REVEALS OPPOSITION O BIG GOVERNMENT

Kichard L. Lesher Fresident Chamber of Commerce of the United States



The response to my recent readers' survey on critical national issues has been outstanding. To date, I have received well over 4,000 replies from every corner of the nation, and they are still pouring in.

The results reveal substantial agreement among readers-and pointed disagreement with many policy directions currently popular in Washington, D.C.

To summarize, you told me in no uncertain terms that deficits should be reduced by cutting spending, not by raising taxes; that business tax incentives are important to spur growth and jobs in the private sector; that environmental regulations can be streamlined without sacrificing health standards; that Social Security should be reformed by including federal civilian employees in the system and by considering some curtailment in future cost-of-living increases; and that a constitutional amendment requiring a balanced budget should be passed.

Finally, if the nation responds to the availability of I dividual Retirement Accounts the way readers say t sy have or will, then we are on the verge of an excitsavings revolution in this country.

Here are the complete results to date:

Which course should Congress pursue to reduce large budget deficits that have been projected for the next several years?

1.5% -raise taxes 82.4% -cut federal spending

0.7% -do neither 13.7% -do both Which view best expresses your own:

3.8% -Congress has already cut spending as much as it can without hurting large numbers of Americans who depend on government assistance.

94.6% -The surface has barely been scratched. Many more billions in wasteful and unnecessary spending could be cut while still maintaining the social safety net.

3. Should Congress cancel or delay the 10 percent tax cut scheduled to take effect for all taxpayers in July 1983? 75.4% -no

4. Which view best expresses your own:

10.6% -The business tax incentives enacted last year amount to an unfair "giveaway" at the expense of the poor.

84.7% -These tax cuts are necessary to encourage business expansion, speed recovery from the recession and create jobs in the private sector.

5. Civilian federal employees, including members of Congress, are not now required to pay into the Social Security system. Should 'hey be required to participate in Social Security along with the rest of the work force?

8.5% -no 89.2% -yes

6. Nearly all analysts agree that Social Security faces a serious financial crisis. Do you believe that slowing the growth of benefits by limiting future costof-living increases should be considered as one measure to prevent the system from possible bankruptcy? 23.1% -no

74.4% -yes

7. With which position do you most agree: 4.1% - Any attempt to remove the confusion and red tape from the current Clean Air Act amounts to an effort to weaken that law.

92.6%-Reasonable reforms can be made to reduce the regulatory burden on business and encourage the creation of jobs without sacrificing clean air standards.

8. Do you believe President Reagan is pursuing the right course by attempting to restore economic prosperity by cutting government spending, taxes and regulations?

4.6% -no 94%-yes

9. Do you support or oppose a constitutional amendment to require a balanced budget? 84.4% -- support 12.3% -- oppose

10. On January 1, 1982 every American worker became eligible to deposit up to \$2,000 per year (\$2,250 for workers with a non-working spouse) into a tax-deferred individual retirement account (IRA). Have you set up an IRA to provide for your retirement? It not, do you plan to?

38.7% already have 29.1% -don't plan to 26%-plan to

NOTE: Totals do not add up to 100% because some readers did not respond to every question.

22.5% -yes





Sales Offices

Market Market Control of the Control

Ar pro- A

Pastaville Plans

Pastaville USA will be celebrated November 11-12-13 in Minot, North Dakota in conjunction with the International Durum Forum.

Several new events have been added to the year's celebration:

A Pasta Momma contest will be held which is similar to a Mother of the Year contest. Children will write in why their mom should become Pasta Momma. The lucky Mom will reign over Pastaville activities, be the guest of a reception in her honor and receive many gifts including a brand

Mr. Spaghetti Legs, a new event, has also been added where male contestants model their legs fashion show style. The winner must have less that are pale and skinny resembling, of course, spaghetti.

Pastalymoics

Dave Osborn, former running back with the Minnesota Vikings and a native of Cando, will be the honorary master of ceremonies of Pastalympics. Pastalympics is a series of sports oriented games and contests for students grades three through eight. Over 250 students are expected to compete in the events which have a unique pasta twist to them. Lasagna Leap for example is the high jump over a two foot stack of mock lasagna. Other events include the pasta basket shoot, Pastaville Course, Noodle Jump, Spaghetti Sprint and the Pasta Peddle. The day long competition will take place at Dakota Square Shopping Center on November

The third annual Rigatoni Run, a five and ten kilometer race for junior and senior runners, a speediest Spaghetti Slurpers Contest, will all be held

The Pasta Cup hockey game - a match between the Air Force Academy Juniors from Colorado Springs and the Minot Collegiates is a rematch of the two teams

Pasta World

Returning Pastaville activities include Pasta World, a series of food boutiques serving pasta dishes from around the world; the spectacular Spaghetti Supper held at the Minot Municipal Auditorium serving 3,000 spaghetti meals with musical entertainment.

8 the city of Minot will be decorated Pastaville USA banners and signs. Display competitions are open financial institutions, grocery stores and agri-business depicting pas-

Schools will be serving pasta to their students during the week.

Minot. North Dakota, in the heart of durum country, becomes Pastaville USA.

Durum Crop Estimate

September crop summary from Department of Agriculture estimated durum outturn at 147,535,000 bus. up 3,355,000 bus from August but 21% below last year's record of 185 -940,000 bus. Reduction from year ago reflects sharp cut in acreage, for durum yields this season are estimated at record 34.6 bus per acre, up from previous mark of 33.1 bus in 1978.

Canadian Outlook

United Grain Growers forecasts Canadian Prairie farmers will produce an all-time record output of grain in 1982. The Prairie grain cooperative's predicted 1982 crop of 44.7 million onnes, if it is harvested, would surpass last year's record of 42.1 million tonnes by 6%.

Cool weather and timely rains during June and July were given as key reasons for the record output. Tillering, tiller survival, kernels produced per head, and kernel weight are all enhanced by these weather conditions, United Grain Growers said.

The Prairie cooperative predicted output of red spring wheat would be 833 million bus, up 9% over last year's 764-million-bu record. Durum wheat production is estimated to be 122 million bus, 17% more than the 104 million bus harvested in 1981.

Durum Trends

Now that durum wheat prices are back to a normal relationship with other classes if there is "normality" for a market as isolated as durum has been, manufacturers of pasta are rapidly returning to usage of durum semolina as replacement for the blends that had widespread popularity in the past several years of unusually high durum prices. Currently, durum of

Throughout the week of November to a discount under 14 percent protein hard red spring, a price leve that not only encourages a restorating of durum semolina usage, but ac tally serves as a stimulus to maximizing the trend. That is an importan shift for the pasta industry, whose product quality is largely dependent on the extent of durum used and whose markets experienced some impact, largely of a negative nature, from the change is flour types in 1980-81 and 1981-82.

Chairman of U.S. Wheat **Associates**

Harrell Ridley, a wheat producer from Las Animas, Colo., was elected as chairman of U.S. Wheat Associates during the organization's annual board meeting in Duluth, Minn.

U.S. Wheat Associates is the overseas market development arm of the U.S. wheat industry with 12 foreign market development offices worldwide and is supported by per bushel checkoff funds from wheat producers in 13 major wheat-producing states including North Dakota. Funding is also provided through contracts with the Foreign Agriculture Services of the U.S. Department of Agriculture as well as third party cooperators.

North Dakota Members

North Dakota producer board members elected to oversee and direct the foreign market development act ities of USWA are North Dakota state Wheat Commission board me bers George Howe, Casselton, N.I Ole Sampson, Lawton, N.D.; :nry Neshem, Berthold, N.D.; and Don Giffey, Roseglen, N.D.

"U.S. wheat producers must take a greater effort to promote ou own product not only because of a : cord harvest and a depressed mark for wheat, but also because the f teral government is reducing its fundir and efforts in foreign market de lopment," Ridley said. He said durit g his tenure as chairman, the objecti e of USWA will continue to be to increase the levels of U.S. wheat exports through foreign market developmen activities stressing the unique role of the United States as a reliable producer and supplier of quality wheat.

milling quality in Minneapolis ranges as chairman of USWA, Ridley will

During his one year term of office

THE MACARONI JOURNAL

at meetings of the board and ve committee with the responof developing the organization rolic and seeing that those policies

plemented by the organization's

Ricey has farmed in Colorado for over 30 years growing both irrigated and dryland wheat and raising cattle and hogs. He has served on the Colorado Wheat Administrative Committe for several years and served as its President in 1979-80. He was a director of Great Plains Wheat and following the merger of Great Plains Wheat with Western Wheat Associates has served as Secretary and most recently as Vice-Chairman of the board of U.S. Wheat Associates, Ridley has also served on the Bent County ASCS Committee and the Colorado Grain Marketing Task Force.

Europe Spectulates GATT Decision Against U.S.

While no one is predicting the outcome with any degree of confidence, recent advices in Europe have indicated that the General Agreement on Tariffs and Trade (GATT) ruling in the complaint brought by U.S. government against European Community subsidization of flour exports may go against the U.S. position. Issuance of the so-called "draft report" was expected in September.

The U.S. case in turn was prompted by a so-called Section 301 complaint brount by the Millers' National Federati , the U.S. milling industry's trade association.

ording to one report in Europe, the \TT panel is leaning toward the lements of the Community's delens of its export flour sales polices nam , that the U.S. has not taken into ccount pits extensive financing of f ir exports under the P.L. 480 Foo for Peace program, and that whe. flour is a heterogeneous product that has no fixed market price, and that, therefore, a subsidized price level is difficult to determine.

Indeed, a good deal of European speculation tends to concentrate on the expected course that U.S. agricultural export policy will follow in the event the GATT panel rules against the U.S. complaint on Community four exports.

NOVEMBER, 1982

Cor.Agra Report

Net income of ConAgra, Inc., in the first quarter ended Aug. 29, totaled \$8,480,000, equal to 55c per share on the common stock, up 8% from \$7,570,000, or 60c per share, in the first quarter a year ago. Net sales aggregated \$612,407,000, up 18% from \$520,138,000 in the first quarter a year ago.

Average shares of common stock outstanding in the first quarter was 15.030,000, compared with 12,614,-000 a year ago. The increase is due to the merger of Peavey Company into a wholly-owned subsidiary of ConAgra. Peavey's results were included in the final month of the first quarter.

Grain processing and merchandising earnings in the first quarter, ConAgra said, were below last year due to weakness in the grain merchandising industry. Noting that ConAgra and Peavey had recently consolidated their flour milling businesses in ConAgra Grain Processing Companies and their grain merchandising businesses in Peavey Grain Companies, ConAgra said, "Significant gains in productivity and efficiency are expected."

During the quarter, ConAgra said, Banquet Foods increased volume and earnings and began national rollout of three new chicken products. Singleton Seafood increased volume and had good earnings while Country Skillet Poultry's earnings were above a year ago but below expectations. "The broiler chicken industry," ConAgra said, "needs to continue reducing the supply flock to achieve firm prices and stronger profitability."

ConAgra said Peavey Retail Companies achieved good earnings gains, and United Agri Products, the agricultural chemicals business, continued to increase sales and improve its position despite a weak farm economy.

Peavey Milling to Omaha

In an internal announcement Peavey Company said its milling headquarters and staff functions would be transferred from Minneapolis to the Omaha, Nebraska, headquarters of the parent company, ConAgra, Inc. A redignment of the flour milling and grain merchandising operations of ConAgra and Peavey, bringing together businesses in the same industries. was announced in August.

The internal announcement set Nov. 30 as the date for the shift of milling functions to Omaha, and indicated that a review of staff functions and personnel needs in the milling operations was under way. A similar review is under way for consolidation of grain operation functions, with this business to be headquartered in Minneapolis. Under the realignment anounced last month, Roger F. (Bud) Morrison, president and chief operating officer of ConAgra Grain Companies, will manage the combined flour milling business and Lewis A. Remele, group vice-president, grain and milling group, Peavey, will manage the combined grain merchandising

Peavey Presidents

The board of directors of Peavey Company, wholly-owned subsidiary of ConAgra, Inc., last week elected presidents for its expanded grain operations and its retail businesses. Lewis R. Remele was elected president of Peavey Grain Companies and Jerome W. Trebli was elected president of Peavey Retail Company.

Both executives will continue to report to George K. Gosko, president and chief operating officer of Peavey.

Peavey Grain Companies consist of Peavey's domestic and export grain merchandising operations, barge transcortation and commodity futures brokerage, as well as ConAgra's grain merchandising operations, which include Minneapolis-based Atwood-Larson Co. and Burdick Grain Co., and St. Louis-based ConAgra Grain Merchandising Co.

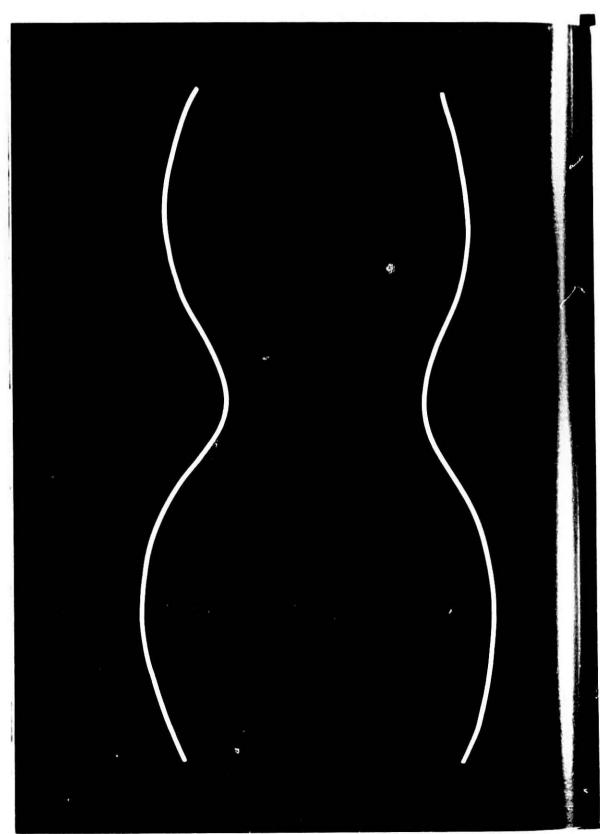
Peavey Retail Companies consist of more than 200 retail outlets in 16 states and Canada in four specialty retailing categories: fabrics, farm stores, building supply stores, and work and outdoor clothing.

Multifoods Posts 15 Percent Earnings Gain

International Multifoods Corp. reported a 15-percent increase in earnings for the second quarter ended Aug. 31, 1982.

Second quarter net earnings were \$8.1 million or 98 cents per common share on sales of \$266.6 million. This compares to earnings of \$7.0 million

(Continued on page 28)



Pasta draws a fine line

Most everything about pasta is positive.

A controlled production of the controlled pro

The second secon

The transfer of the second of

,

Pastas - let's tell it like it is.

ADM

CO sos profess qualits shortening continenteriors

CO sos profess dough conditioners and sital worsal quitetor the pasta and baking industria.

Multifoods Gains

(Continued from page 25)

or 87 cents per common share on sales of \$278.8 million for the same period

Results for the first six months of fiscal 1983 showed an improvement in earnings of 17 percent to \$13.4 million or \$1.62 per common share over first half earnings for fiscal 1982 of \$11.4 million or \$1.40 per common

Multifoods' President, Darrell Runke, in announcing the results said that "we are pleased with the continued strong performance of our Venezuelan operations, which was one of the keys in the outstanding operating gains posted by our Industrial, Consumer and Agriculture market segments. Not to be overlooked," Runke added, "is the continued success of our management team's program of inventory and receivables control as reflected in another significant reduction in interest

Runke also said that net earnings for the quarter were reduced by 23 cents per share due to the estimated impact of the recent devaluation of the Peso on the Company's joint venture in Mexico.

Industrial Segment

Discussing performance in the Industrial segment, Runke noted that "in the U.S. and Canada, bakery mix struggle as does the export flour mar- Enterprises.

Excellent results in the Consumer segment were attributed principally to gains from consumer flour products in non-U.S. operations. Also of particular note, according to Runke, were "sharply increased sales and earnings from our U.S. Feinberg specialty meats organization and good overall improvement in glassgoods and cereals

operations," Runke reported. "We re- ness groups." main extremely cautious about a shortterm strengthening of the U.S. agriculand marketing strategies may be begin- and a proven management team will

segment, earnings were down. Custo- payments," he said.

mer counts in the domestic Boston Sea Party restaurants, as well as restaurants in Canada, continue to be negatively affected by economic conditions.

William G. Phillips, Multifoods' Chairman and CEO, commenting on the situation in Mexico said, "the impact on the second quarter represents our best estimate based on the current available facts concerning currency exchange. We are convinced that our agri-business joint venture is sound operationally and financially, and that our Mexican partners and managers are doing a good job in dealing with the present uncertain economic condi-

In summarizing the quarter, Phillips said, "I am quite pleased by our earn-ings gain in this difficult economic en-

"First half results have been good," Phillips added, "and we remain confident that our well balanced product lines and diversity of geographic sources of earnings will deliver our 15th consecutive year of improved carnings next February."

Pillsbury Net Up

Net earnings of The Pillsbury Co. in the first quarter ended Aug. 31 totaled \$25.6 million, equal to \$1.18 per share on the common stock, up 3% from \$25 million, or \$1.16 per share, in the first quarter of fiscal 1982. Last year's first quarter results showed gains in unit volume and earn-included a gain of \$3.7 million, or 17c ings, but bakery flour continues to per share, from the sale of Wilton

Average number of shares outstanding in the first quarter was 21.7 million, up from 21.6 million in the first quarter of 1982.

Sales in the quarter aggregated \$806 million, up 9% from \$741.5 million in the comparable period a year ago. Commenting on the results for the quarter, William H. Spoor, chairman and chief executive officer, said, "The 29% gain in our first quarter pre-tax *The good news about the upward earnings, after adjusting for Wilton, trend in the Agriculture segment is the was attributable to improved operating improved earnings of our U.S. feed performances from each of our busi-

"We are convinced that the combination of our balanced food portfolio, tural economy, but our new products financial strength, first class facilities give us our 12th consecutive year of In the Away-From-Home Eating increased sales, earnings and dividend

Record Year for General Mills of Canada, td.

All time record sales and net imings were reported in the General lills Canada, Inc. Annual Report fo the year ended May 2nd, 1982.

John D. Herrick Chairman of the Board, said the success was due to "Improved market share performance; increased operating efficiencies; and successful new product introductions" in all divisions.

Consolidated Sales were \$202.5 million an increase of 5.2% for the diversified consumer products company and net earnings before an extraordinary loss item were \$9.5 million, 27.6% greater than last year. An extraordinary loss reduced net earnings to \$7.7 million and was due to the disposition of the Regal Toy operation which was sold in the best strategic interest of the Creative Products group.

Operating highlights included a substantially increased share of market for the Big "G" line of ready-to-eat cereals; significant distribution expansion of the Lancia pasta and Bravo sauce products; the successful introduction by Blue Water Seafoods of four new products; the eight consecutive year of sales growth by Eddie Bauer outdoor apparel retail stores and the introduction of more than four new products by Parker Brothers including electronic games and Canadian version of Monopoly.

Lancia-Bravo Foods Division

An independent measuring service verified that consumer sales of L. cia pasta continue to grow faster that the market, which grew an encour: ing 5% this past year. This strong m. ket growth is the result of increasing onsumer interest in pasta as a nutri sus and tasty alternative to other ain meals, plus consumer recognition hat pasta offers top value for their me ey. Lancia continued to gain in distribition outside the large Ontario maket, where it is the leading brand. M. ket share gains were particularly strong in Western Canada and Quebec, de pite competition for both domestic and imported sources. Significant progress was also made in export markets.

Lancia pasta is made with semolina from 100% Canadian amber dur-

THE MACARONI JOURNAL NOVEMBER, 1982

CLYBOURN CARTONERS meet a wide range of needs

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Clybourn cartoner features: handle hard-to-feed products • carton size changes

sift-proof sealing . tuck or seal end style cartons A comprehensive assortment of options and accessories makes it possible for us to satisfy a wide range of cartoning requirements

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Recommended for hardto-feed, semi-free-flowing products like ultraine powders and mixes

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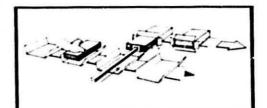
Ideal for operations where product changes are frequent and production volume varies widely

Plus Others

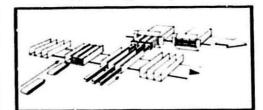
We also offer automatic bottle, can and pouch loading. Tilt tray convevor makes it possible to feed into the carton irregularly shaped products. Clybourn Vertical Cartoners are available in speed ranges from 50 to 400 cartons per minute. Speed varies with model and carton

HORIZONTAL CARTONERS

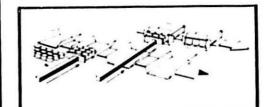
Intermittent Motion and Constant Motion Horizontal Cartoners are available with the following features: . tuck or seal end style carton . threedimensional carton adjustability • vertical or horizontal form, fill, seal tie-in with automatic collation from single or multiple lanes.



Hand Loading of Trays



Pouch Collation



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Built to meet your product and production line specifications. Clybourn horizontal cartoners package a wide variety of products such as: bottles, blister packs, bearings, chewing gum pouches, pencils, pens, bakery, frozen and snack foods, spaghetti and many other type of products.

Clybourn Machine Company



7515 N Linder Ave Skokie IL 60077 312/677-7800 division of Pavall, Inc

Lancia-Bravo Foods

(Continued from page 28)

um wheat, the best wheat for pasta in the world. The reward for this policy of using only premium raw materials and maintaining consistent product quality is evidenced by market acceptance and position.

Like the pasta market, the spaghetti sauce market continues to grow at a rapid pace. Bravo spaghetti sauce, which is made from an original authentic Italian recipe, continues to be the market leader in Ontario. Record shares were achieved in Western Canada and Quebec as expansion plans were executed successfully.

The Lancia-Bravo Division offers the most extensive line of Italian-style foods. As both Lancia pasta and Bravo sauce continue to expand nationally, the company looks forward to increased volume through additional distribution gains, improved market share and innovative new products.

Coca Cola Acquires Ronco

The Cocoa-Cola Company Foods Division, a leading producer and marketer of fruit juices and beverages, has acquired Ronco Foods Company, a firm that manufactures pasta.

Eugene V. Amoroso, president of the Foods Division, announced that the Ronco purchase has been completed and the company has operated as a subsidiary of the Division effective September 17.

The purchase of Ronco represents the Foods Division's first entry into manufacturing and marketing of solid foods. Currently, the Division markets juices and fruit drinks under the brand names of Minute Maid, Hi-C, and Snow Crop, along with Maryland Club and Butter-Nut coffees.

Based in Memphis, Tennessee, Ronco Foods Company manufacturers a full-line of high-quality pasta products including noodles, macaroni, and spaghetti that are distributed in more than 20 states principally in the south and southwest. Founded by the Robilio and Cuneo families in 1920, Ronco Foods operates a manufacturing facility in Memphis and employs approximately 150 persons.

In making the announcement, Amoroso said, "Ronco has been a welloperation that sells high quality pro- chicken, veal and seafood.

ducts which have excellent consumer acceptance and brand recognition.

"We feel this acquisition provides us with another growth opportunity both consumer and foodservice markets.'

Creamettes in Joint Ad with Kikkoman Soy Sauce

Creamettes Macaroni and Kikkoman Soy Sauce will mount an exciting tic-in campaign this fall featuring a four-color, full-page ad inviting readers to try the recipes for "Savory Beef 'N Macaroni Casserole" and "Stir Fry Beef and Spaghetti."

The ad appeared in the October 5 Family Circle, October Working Mother, and September McCall's and Woman's Day.

Point-of-sale materials were available through both Creamettes and Kikkoman sales representatives.

The recipe illustration and directions in the ad were featured on Creamettes Macaroni seven-ounce packages, along with 10¢ store cou-pons for Kikkoman during August and September.

Creamettes Macaroni is the most widely distributed pasta in the U.S. and Canada. Kikkoman is the leading brand of soy sauce in the U.S. and Canada

Tie-ins have been featured by both companies lately because of their popularity with retailers. Two sales groups can provide display and merchandising ideas with increased effectiveness - and help merchandisers sell more related items.

Creamettes sells a complete line of Spaghetti, Egg Noodles and other pasta items. Besides Soy Sauce, Kikkoman offers Teriyaki and other sauces.

The ad agency for Creamettes is Martin/Williams in Minneapolis. Grey Advertising in San Francisco is the agency for Kikkoman.

Prego Spaghetti Sauce

A new Prego Spaghetti Sauce variety is joining the three already popular Prego flavors on supermarket shelves in New York and Philadelphia.

Prego Marinara Spaghetti Sauce is being introduced into these two eastern markets this month. The new product is formulated with no sugar or sweetners, is 100% natural, and managed and consistently profitable tastes great over pasta, as well as tures alone increasing 43%, up 531

"Prego Marinara Spaghetti Sauci represents a substantial volum opportunity in the New York and Philadelphia markets," according t Mar-ty Buchalski, marketing direc or for Campbell's U.S. Division (over Business Unit. "These two markets account for 68% of all marina a speghetti sauce sold in the United States." Buchalski said.

Prego Marinara Sauce comes three sizes, 1514, 3114, and 4612 ounces. In product testing, Prego Marinara was judged by consumers to be highly superior to competitive

Marketing support for the introduc tion included a major newspaper ad vertisement on Sunday, October 3. In addition, Family Weekly Sunday sup-plement coverage will be provided in areas without the inserts. These adwill carry a 20¢ coupon good toward the purchase of one jar of any size or variety of Prego Spaghetti Sauce.

Campbell Soup Sales Up

Campbell Soup Company posted in creased fourth-quarter and 1982 fiscal year sales and earnings.

Net sales for the 1982 fiscal year ended August 1 rose 5% to \$2,944. 779,000 from \$2,797,663,000 last year. Net earnings for the year were 16% or \$4.64 per share versus \$4.00 last year.

Sales for the fourth quarter rose 10% to \$666,683,000 from 607. 291,000 in the same quarter las year. Net earnings for the quarter we cur 18% to 94c per share versus 8 : per share in last year's fourth quart

Sales volume was up over year by 3% for the year and 12 the quarter. International sale were down 10%, when converted from foreign currencies, principally e u the strong U.S. dollar.

R. Gordon McGovern, Pre Jer attributed the strong results pr arily to improved operating earnings year from Campbell U.S., Pepi ride: Farm, Vlasic Foods, and the atin America Divisions. McGovern loted that prices for Campbell U.S. his ion branded products have ren sined relatively unchanged since April 1981. and that Campbell had continued the increased level of marketing during the year. Marketing expenses for fiscal 1982 were up 29% or approximate \$60 mililon, with advertising expendi-



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NOVEMBER, 1982

THE MACARONI JOURNAL

BUSINESS COLUMN FAMILY

by Frank M. Butrick, Akron, Ohio

PART VI - THE DAUGHTER AND THE BUSINESS

ter is interested in the business. Some of them accept this with equanimity, rising gracefully to respond to the idea of a woman some day running their businesses. And others do not-and

In no way is this a plea on behalf of women's lib or so-called equal rights. It is not necessary since there has always been a certain proportion of women in business. Most of them hold less than executive positions, but so do most men. Yet others have worked into traditionally masculine jobs, with perfectly fine results. Twenty-five years ago I knew a midwestern industrial distributor with an all-female sales force. Unfortunately, after a few very successful years, the owner was ladies at both selling and management managed.

And in smaller businesses of all kinds there have always been lady/ owner/managers. Widows, daughters of owners, and even an occasional entrepreneur. Except in certain lines of retail selling they have always been a First, she must sell herself to you minority. But it does not really sur- and that is a major task, because the prise us to find an occasional wife tradition-bound father (and mother!) (widow) or daughter who is in sales, all too frequently look at their daughor is a truck driver - or winds up ter as "their little girl", and just do not running a food-processing plant or a take her seriously as a potential sucsporting-goods store. So if your daugh- cessor. Her first obstacle is YOU! ter wants to run your business some day, will take the time to prepare herself for the task, and is willing to ac- an essentially masculine business encept the long hours, hard work, and vironment, she must step away from responsibility involved — then why the female world, to neutralize the nize these lines and not run off the not? Really, the key question is does traditional male/female roles. This your daughter really WANT to run may mean downplaying her physical the business - enough to accept the attractiveness since otherwise this will impact of that deciison on her life - overshadow most men's reaction to- be able to operate independent of masand if so, for HOW LONG will she ward her. And she must adopt mascu-culine assistance, at least as much as want to run it? There is a great deal line behavior patterns so that she can men are independent of each other. of noise about sex discrimination, but play the business game by men's rules; When she uses her feminine charm of what it really boils down to is this: business still IS a man's world. The takes advantage of masculine chivalry.

Many business owners look at their A woman's place is in the home — IF truly successful women fits into that is where she WANTS to be. If rather than trying to change it. Man she wants to be in your business, then that is her place.

Of course, there are obstacles, but these are mostly habit and tradition, rather than fact. The largest obstacle seems to be the lady's family. A man can become a father without losing a single day's work. He can raise children, own a home, remodel and tend to it, tinker in his garden, go fishingand still work full time at running his business. And it is true that if your daughter marries and becomes a mother, her children and her work will interfere with each other. Still, the inconvenience of a few pregnancies does not preclude a woman's working in a company, nor should it prevent her from heading it up. Between killed in an airplane crash. His wife nursemaids and nursery schools and took over the business, fired the ladies day help, she can work full time, the and replaced them with men and con-same as a man. And if she loses a day tinued on almost as successfully (if now and then because she is a mother, not quite so spectacularly). But this so what? Few businesses require 100% one business alone is an example of attendance — not if they are properly

Your Daughter As An Executive in Your Firm

Now, where does this leave the woman who wants a career in your business? Hers is still a difficult role. Even if you give her a chance, she has a hard row to hoe. To succeed in

that is where she WANTS to be. If rather than trying to change it. Many women have managed this very successfully, but the key is not merely ability to compete, but ability to learn, adopt and then compete by men's rules. That may not be very fair or inviting to your daughter, but that is the business world as we find it today.

The male objection to most women in business is not because women are incompetent or cannot manage or compete, but because some do not play by the established rules. Thus the male dismissal of women as "too emotional, helpless, overbearing, disinterested", and so on. Men do not object to working with women business executives who are executives first and women second. But in adopting masculine behavior patterns, your daughter must avoid a trap - that of ending up with a caricature of the worst, rather than the best. Some women think they display independence and strength of character by outrageous behavior - loud, strident, abrasive, and abusive. They have completely missed realizing that civilized sox ety is based upon ancient, established rules of behavior - that the true measure of social development is voliteness, not aggressiveness.

After my talks I frequently I ve men come up to me to disagree on ne point or another. But not once, 125 such an exchange of viewpoints | en really unpleasant. Yet women also isagree with me and I would estir ate that a full third of them are acti lly abusive. Such behavior will not be olerated by most men. There are di erences between confidence and agi co siveness, between being forceful ni obnoxious. Your daughter must re ogvery men whose respect she hope to acquire.

Further, the woman in business must



The cook with fussy customers

has to use

really uses her to noodle dishes.

But the best of reach the table, plains, where the her noodle.

Sometimes the people hardest to please are sitting right around the family table. So the smart cook really uses her head...and serves up good-tasting

But the best noodle dishes begin long before they reach the table. They begin on the farms of the northern plains, where the nation's best durum wheat is grown. From this durum wheat, Amber Milling mills fine

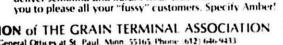
pasta ingredients...Venezia No. 1 Semolina, Imperia Durum Granular, or Crestal Fancy Durum Patent Flour

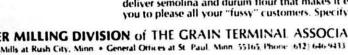
At Amber Milling, we're serious about pleasing our customers. We know you're fussy about quality. So we deliver semolina and durum flour that makes it easier for



NOVEMBER, 1982

AMBER MILLING DIVISION of THE GRAIN TERMINAL ASSOCIATION





she loses, because she is taking unfair rivals and competitors. Trying to outdo day by a housekeeper. This is me ty advantage. She must remember that among men, favors are repaid - or expected to stand on his own feet, without leaning on his co-workers. She must be equally independent — or remain a 'helpless' female.

If your daughter does not want to play by these masculine rules, then she will have to create her own and play as she chooses — but she better plan on replacing all her key men with key women when she takes over, and her relationships with male customers, suppliers, and advisors will be dubious female "boss" -- as they object to a male "boss". But many women have dominately masculine business world, merely by deciding they wanted the rewards badly enough to earn them

Your Daughter as Wife and Mother

But none of this is terribly difficult. Any women who wants to join the business world can easily meet these simple requirements. A much more serious problem, however, is at home. Ironically, if your daughter faces any real problem in becoming your successor, it is more likely to come from her husband than it is from her father or her ability to take on a "man's job". If your daughter marries, her husband will have a profound effect upon her ability to run your business. Does he a daughter. From the very beginning come in, too? If so, in what capacity? Second fiddle to his wife? Can they be she and her father were very close and partners in management without rival- he helped and encouraged her to keep ry, or without one getting the upper up that interest in the family business hand to the disadvantage of the other? Or will she want him to take over the college. She returned to the business company? A son-in?law is an entirely with an business degree from a good different matter from a daughter as college and her father started her on

I am reminded of a business now owned by the founder's daughter, where the son-in-law is also involved. To salve his ego, she made herself vice president (although she owns the place), and elected her husband as the president. They married when she was working in the office and he was an ambitious cub salesman. Ironically, in this case, both have developed into excellent managers; either one could run the business very well. But as it is, they both try to run it. Unfortunate- married career woman, the mother of ly, they operate not as partners but as three children, looked after during the quick replies to his correspondence.

each other, they have the pushed the one example that demonstrates ho a business to an extremely large size, are no longer granted; every man is and they are considered a great suc-

> But if you get either of them aside over a martini or two, you soon find that there is more frustration and bitterness than there is satisfaction. The rivalry and arguments at work have, inevitably, spilled over into their private life and both are trapped, with on hope for improvement and no escape. Most people would not consider theirs a very good life.

And if the son-in-law stays out of reer, what happens when he is transferred to another city - or accepts become successful executives in a pre- a position with some distant firm? Or goes into business for himself and wants her help? Will he jeopardise his own career and his future for his wife's career - and YOUR business? The family business can build a son's life, but will it build your daughter's life or destroy it? In the final analysis, only the daughter can determine the answer to this knotty question.

Nonetheless, never rule out your daughter as your successor, because other daughters have taken over their father's business at his retirement or death, with remarkable success. One which comes to mind is a midwestern macaroni products and Italian food specialties company. The founder (now retired) had only one child she was fascinated by the business; through her teens and four years of well-organized training program which included working in all of the various departments, learning every job

-from bottom to top. During her early twenties she also married. Her husband was a teacher and is now the high-school principal. forthcoming months. If you have a When her father's health failed, he situation upon which you would lee moved her quickly into the top post of his business. With his help and that of an elderly shop superintendent, she took over smoothly. Today, the business is thriving — growing and mak-ing money. The daughter is a happily

daughter can "follow in father's f xsteps", even in a so-called mascu ne industry. I have met dozens of otl rs.

This daughter wanted to run ier father's business, studied for the b. practiced, took over and succeed: because she wanted to. Also give her credit for picking a husband who could advance in his home town so their careers would not conflct. So if your daughter really wants to run your company-wants to badly enough to work and prepare for it, and marries the right husband-then she will proat best. Men will always object to a the business and pursues his own ca- bably be a great success, quite as good as a son. And quite possibly better.

So in the final analysis, your daughter could become an excellent successor for you. But you will have to teach her, the same as you would a son. And you must not try to keep her as "daddy's little girl", because she will have to learn to carry her own weight and fight her own battles, just as would a son. For practical purposes. it IS a man's world, and your daughtersuccessor will have a difficult time finding her way into it. But you harm her, not help, when you try to shield her from the rough and tumble of reality. Just give her a fair chance and she will probably do very well indeed -as long as she picks the right husband and organizes her personal life so as to accommodate her career as entrepreneur.

NEXT MONTH—we treat the st " ject of your son-in-law as a succes r for your business.

This article is condensed from a chapter in the author's book, TI FAMILY IN BUSINESS, to be leased by the IBI Press, Box 159, / ron, OH 44309.

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THE MACARONI JOURNAL

The Lucky 13

relations and good customer service and you'll improve your skills, enjoy your job and bring credit to your de-

- 1. Know your business. For many customers you are the business, and their whole image of the business for better or for worse - hinges on their contacts with you, your knowledgeability about your business and how it applies to them. This makes you one of the most important people in the business. Did we ever claim other-
- 2. Know the customer's business If you don't, ask questions. Listen to the answers. No customer will object to your interest in his or her business needs; in fact, they'll welcome it. And the knowledge you gain will stand you in good stead. To say nothing of the appreciation your customers will feel for your concern.
- 3. Anticipate your customers' problems. Knowing your customers' business also means being able to anticipate their problems if a shipment is ate or their order is delayed - and to notify them as far in advance as possible so they can take remedial or preventive action. Which is far better than waiting until it's too late.
- 4. Salve at least part of the problem. You may not be able to solve the customer's problem all in one fell swoop, but you can give "first aid" to help reduce the inconvenience or actual cost to the customer. Particularly where time is important, don't waste time trying to place blame, but instead get to basic facts and start the wheels moving for a solution.
- 5. Make promises realistically. Whether it's solving a problem, handling a complaint, promising delivery on a customer's order, or following through on a customer's request, never make a promise or set a date for completion unless you are certain it can be met. If there's a chance it will not be met, let the customer know in
- 6. Be a team member. Know whom to call on in your firm for help in specific matters, whom to refer customers to on special inquiries. In short,

image (which customers like) by blaming others when things go wrong.

- 7. Help the customer become a hero. Whether it's an emergency order, a problem of his or her own making, or whatever, the surest way to get and keep customers is to make them heroes in their own companies or among friends and family. Help customers save face, prestige, even their jobs. It's one of the great rewards of your
- 8. Feed your customers ideas. If you know of new products or applications, special deals or promotions and the like, and it's within company policy for you to do so, feed the information to your customers, not necessarily as a sales pitch, but rather to keep customers informed of services and products and applications which will nelp them do their jobs better.
- 9. Be truthful. The one thing no company or individual can afford to lose is credibility. Customers count on you to provide accurate information. Often, their plans are based on what you tell them. Willful exaggeration, misstatements, even careless inaccuracies in answering their questions -any of these is likely to be taken as a serious breach of good faith.
- 10. Use your time productively. Customer service work consumes a lot of time — looking up information, call-ing customers back only to be told to call back later, missing customers' calls when you yourself are tied up, and so forth. Many callbacks can be avoided by getting - or giving - all the needed information on the first call. Having all the information, files and appropriate forms at hand also saves time, as does being courteous but businesslike in your calls and keeping them brief and to the point. The same is true for letters and memos you write: include all the facts, but avoid big words and technical jargon. If you use files frequently, try to get as much information as possible on a single trip rather than running back and forth for each item. In short, invest your time wisely and enjoy the dividends!
- 11. Ismovate. If you think a job can be done better and more efficiently, let your supervisor or department head know how you would go about it. The know your team, and function as a best ideas for improving operations team member. Let customers know come from the people who are perthat the whole team is working on their forming those operations every day behalf. And don't destroy the team which means you. Don't be modest!

12. Communicate fully and cle uty.
Observe the Golden Rule of cust mer nunications: "Do not comr unicate simply so that you can be u derstood; communicate so that you :an-not be misunderstood." Persons like yourself who work with customers spend an average of five-plus hours a day communicating - which amounts to some 23 days a month or about 275 days a year. With that much practice, you ought to be the best! (And you robably are.)

13. Serve, and serve willingly. All of us who work in business are here for the customer's convenience, because it is the customer - and nobody else - who pays the bills. We may not always be able to give customers exactly what they want - but we can always give them our best in attitude, performance, interest, follow-through and concern that they are satisfied in their transactions with us, so much so that they not only keep coming back to do business with us, but also tell others about us via word-of-mouth advertising which is the kind of recommendation we want.

Restaurant Growth

The National Restaurant Association project improved real growth and moderating menu prices for 1982:

Foodservice industry sales are projected to reach \$136.7 billion is 1982-a 9.7 percent increase

Real sales, adjusted for inflat in. will advance 1.3 percent-well ab ve 1981's more modest increase of .4 | 1-

Performance by different sector of the foodservice industry will be mi d Real sales in the Commercial Gr ip are forecast to rise 1.7 percent w le Institutional Group real sales dec ne

Transportation foodservice and is food restaurants will post the lar st real sales gains in the industry.

Eating places, which account about 60 percent of sales, are jected to record a sales increase of 10.4 percent in 1982.

Menu prices will continue to nod erate, rising 8.4 percent in 1982almost a full percentage point below the 9.3 percent increase during 1981;

As inflation slows and the consumer's economic situation improves, real eating place sales are projected to register a 2 percent gain in 1982.

THE MACARONI JOURNAL

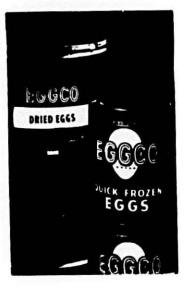


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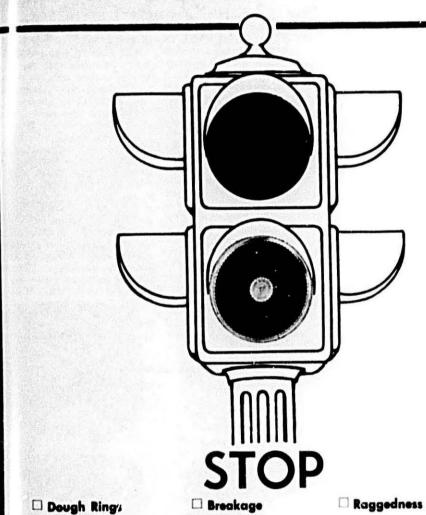


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School Lunch Is Big Business

The nation's 25 largest school systems spent \$326.7 million on food in the 1980-81 school year. Topped by New York City at \$56 million, some 301 school districts spent over \$1 million each for food in that year, according to research by Information Central for the new 1982-E3 edition of School Foodservice Who's Who.

The largest number of million-dollar school food programs is in booming Texas, says the Who's Who. That Sunbelt state boasts 44 such school districts, followed by California with 30. Florida and North Carolina each have 19 super districts and Louisiana,

Research for the Directory, which systems with enrollments over 5000, shows that except in certain Southern States, the percentage of school sys-tems offering some type of non-subsidized a la carte foodservice ranges be- food menus, a la carte service, vege-

tween 75% and 95%. The \$1.5 mil-lion food program in the Garland, TX detailed. school system is entirely independent of federal money, notes the introduction to the Directory, which adds that a la carte programs are "of growing importance as federal support de-

Designed to help the food/foodservice marketer locate his prime prospects in the 30+ million meal/day school market, the 1982-3 School Foodservice Who's Who covers the largest school systems which control 65% of enrollment and 70% of total food purchases. Schools are expected to spend over \$6 billion on food for meal programs in 1982.

The typical Directory listing includes name of the key foodservice executive, lists foodservice data on nearly 1800 food purchasing power at the local dispublic school and Catholic parochial trict level, as well as number of lunches, breakfasts and other meals served per day. In addition, special programs — summer foodservice, eld-erly feeding, daycare/headstart, fast Opposite Page . . .

The 1982-83 School Food mic Who's Who costs \$125 per ci v; it may be ordered from the put sher, Information Central, PO Box 67 Kirk. land, AZ 86332. Information (entral has published three previous editions of the School Foodservice Who's Who.

A detailed study of what foods are offered on lunch and breakfast menu in each state is also available from Information Central, which points out that "schools, the largest institutional foodservice sector, were not covered in the recent USDA/Foodservice Industry Study. Our study should help the marketer fill that critical information gap." The School Foodservice Market Report & Menu Study may be purchased separately at \$175 or at \$135 in combination with the new School Foodservice Who's Who.

Gooch Foods Television Advertis

PUT A SMILE ON A PASTA LOVIN' FACE



NOMAN NO. 1: I put a smile on a pasta livin' face. Martha Gooch does it every



WOMAN NO. 2: I put a smile on a pasta lovin' face. They love to eat it... I love to cook it.



CENTUS SINGS: Martha Gooch





on every face



(SFX: CLAPPING)



smile's how you feel

Martha Gooch put a smile



when you taste that taste



(SFX: CLAPPING)



put a smile on a pasta lovin' face



Put a smile on a pasta lovin' face

The 25 Largest School Food Service Operators

					AVERAGE MEALS PER DAY		
	Rank	School District	Euroliment	Annual Food Purchases (\$000,000)	Type A Lauches	Breakfast	Other
	- 1	New York City	1,000,000+	\$56	509,136	98,986	NA
	2	Los Angeles	550,000	46	370,000	180,000	85,000
	3	Chicago	450,000	29	252,856	67,239	13,968
	4	Dade Cty (FL)	230,000	17.8	137,252	28,711	13,772
	5	Philade!phia	235,000	16	85,000	21,000	33,000
	6	Detroit	210,000	14	110,000	15,000	NA
	7	Hawaii	168,000	14	140,000	20,000	10,150
		Houston	195,000	12.6	99,208	30,043	60,000
	9	Polk Cty (FL)	63,000	10+	45,000	200-300	NA
	10	Cleveland	76,000	. 10	60,000	22,000	9,000
	11	Dallas	134,000	9.9	75,000	22,000	12,000
	12	Memphis	109,000	9	75,000	17,000	90,000
	13	Hillsborough Cty (Fl.)	112,000	8.9	73,456	27,101	6,900
	14	Fairfax Cty (VA)	125,000		53,000	1,300	19,000
	15	Broward Cty (FL)	126,166	7.5	69,591	6,442	2.827
	16	Prince George Cty (MD)	116,300	7.2	68,000	11,000	23,000
	17	Newark	67,500	6.2	40,000	12,000	NA
	18	Orleans Parish (LA)	82,600	6	65,000	10,000	100
	19	Montgomery Cty (MD)	96,000	5.7	40,000	6,500	25,000
	20	St. Louis	60,600	5.7	33,222	16.962	3,500
	21	Mobile Cty	64,544	56	42,123	10,983	2,559
	22	San Diego	111,000	5.5	50,000	12.000	30,000
	23	Duval Cty (FL)	99,022	5.5	66,001	15,176	NA
	24	Buffalo	49,800	5.4	33,100	13,250	3,100
	25	Palm Beach Cty (FL)	70,000	5.3	50,000	10,000	NA

Source: Information Central Research.

Note: Enrollmenst for Los Angeles, Dade County, Dallas and Newark not furnished. From 1979 U.S. Govt. Publications.

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SAVE OVER \$1 MI_D IN TEN YEARS!

- Up to 4 times the production in the same feet of floor space (a bargain in itself with construction costs in the \$40 sq /ft range)
- Free production 5 42% with a
- Save energy Tests prove over 50% total energy savings compared to some competitive dryers
- Santitation savings Minimum \$100 each cleaning Most easily sanitized dryer hose it down or steam clean it
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- Other factors of increased flexibility less waste from spillage more exact moisture control

Finally we have the capability we've been trying to achieve for hundreds of years—drying maca-roni products from the inside out Until now we have had to wait for the product to "sweat" or "rest" so that the moisture would migrate to the surface, when we could again dry some more in small stages had to be careful not to "case harden the product so the moisture would not get trapped, thereby causing the product to keep drying on the outside, but not properly. and to "check" at a later date. when that moisture finally did make its escape

Microgry actually produ ter product than does co processing The superthe cooking strength a d bi when ready to eat and he c enhancement and mic biole when presented in the lacks We will be pleased to summits ples of product made on the press, same die, same raw mate but dried in conventional Microdry units You will readily the color difference cook taste the bite differences, measure for yourself the str sluff off each product

- Kills all weevils-egg and adults
- Kills all salmonella had Coli and Coliforms Great duces total microbial cour
- Makes a product with

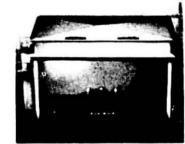


a drying operation from ion line comparisons by two rccessors. Shows total energy

plant.

- Lowest downtime We keep an accurate record of all downtime and express it as a percentage of time down to time scheduled Microdry leads the list at less than
- 2% Plant Manager of a leading midwest operation
- All future equipment will be Microdry Technical director of a large pasta
- I guess the greatest compliment I can pay to Microdry is that if we were going to install another Short Cut line in our Operation it would
- definitely be a Microdry Microwave Dryer Executive Vice President, pasta manufacturer

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- CATELLI 1 unit Montreal
- GOOCH 2 units Lincoln, Nebraska
- OB tunit Fort Worth, Texas
- LIPTON 2 units Toronto Canada
- GILSTER MARY LEE 3 units Chester Illinois
- WESTERN GLOBE 2 units Los Angeles
- PILLSBURY CO American Beauty Division 2 units Kansas City. Kansas
- SKINNER 1 unit Omaha, Nebraska

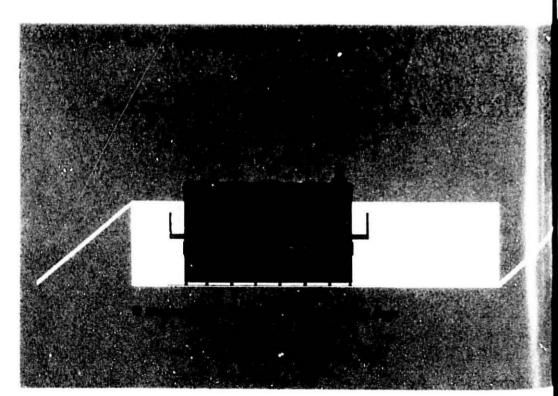


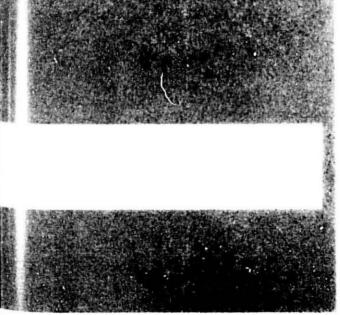
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National Pasta Association Winter Meeting

February 20-24, 1983

Marriott's Marco Beach Resort Marco Island Florida

Just off the west coast of Florida on unspoiled and "undiscovered" Marco Island, Marco Beach Resort claims 312 miles of white sandy beach.

A new guest room tower - each room with a balcony or terrace, most overlooking the pool, the beach, the Gulf of Mexico - doubles the room count to 742.

The 40,000 sq. ft. of function space includes a 20,000 sq. ft. ballroom, spacious enough for 1,900 attendees, yet divisible into eight separate rooms. In total, the hotel offers 20 separate meeting rooms.

After sessions, groups can enjoy three freshwater pools, 15 Har-Tru tennis courts, 36 holes of championship golf, or sport fishing and sailing.

The hotel is accessible via Marco Island Airways and Air Florida Commuter from Miami. From Marco Island Airport (15 minutes away). Naples Airport (25 minutes away) or the Et. Myers Regional Jetport (55 minutes away) we will whisk you to this delightful tropical enclave via complimentary transportation.

Plant Operations Seminar Hotel Constellation, Toronto March 21-22-23, 1983

79th NPA Annual Meeting Silverado, Napa, California July 16-21, 1983



BUITONI FOODS ATTENDS NFDA CONVENTION

Rico Pagliei and Bob Horne (pictured left to right). Region Managers for the Buitoni Foods Corporation, attended the National Food Distributor's Association convention in Migmi It was the first time that Buitoni utilized a display booth, and they found their participation to be successfully innative to the trade

San Giorgio-Skinner Names Director of Marketing

Alan F. Geoffrey was recently named Director of Marketing for San Giorgio-Skinner Company, Clifford K. Larsen, Vice President of Marketing, has

San Giorgia-Skinner Company is the pasta division of Hershey Foods Corporation.

In this position, Geoffrey will be responsible for the marketing of San Giorgio and Light 'n Fluffy brands. Donald E. Herr, previously Director of Marketing for these brands, has assumed a similar position for the division's Skinner and Delmonico brands.

Before joining San Giorgio-Skinner Company, Geoffrey was a marketing manager for Kraft Inc., Philadelphia, and an associate product manager for National Liberty Marketing, Frazer, Pa. Prior to that, he was an instructor of marketing at the University of Hartford, Hartford, CT and a systems analyst for Shell Oil Company in New York City and Houston, TX.

Geoffrey earned a bachelor of arts degree in economics from Duke University and a masters in business administration in marketing from the Wharton School, University of Pennsylvania.

Food Brokers Association Picks New President

The Executive Committee of the National Food Brokers Association has announced the selection of Charles F. Haywood as Association President, effective January 1, 1983. He will succeed Mark M. Singer, who will be retiring following thirty-six years of service with the National Food Brokers Association. Mr. Singer will become President Emeritus and will work as a consultant to NFBA and its new Chief Executive Officer.

Mr. Haywood has been serving as Executive Vice President and Chief Operating Officer of NFBA for the past year. He joined NFBA in 1968 as Director of Management Development, assuming the position of Vice President later that year. He is a graduate of the University of Maryland with a B.S. degree in marketing and business management. He has also completed the six year course in organziation management sponsored by the U.S. Chamber of Commerce.

Before joining NFBA, he was the United States Wholesale Greats Association and directed their I di tutional Division. He has held various marketing positions with the addressograph Multigraph Corpor on and the American Greetings Corp ration and was in the U.S. Army om 1958-1961. He was selected as or of the outstanding young men in Am ica by the U.S. Jaycees.

Founded in 1904

Founded in 1904, the National Food Brokers Association represents over 2,500 food broker firms throughout the United States and in 14 coun tries abroad. NFBA membership is limited to firms representing sellers who sell food, grocery and related products to the wholesale, retail, foodservice, and industrial fields. NFBA members meet the Association's high standards of ethical operations. Most of the processed food, grocery and related products are sold in this country through food brokers.

At the end of the year, the As sociation will be moving to its new headquarters building now being completed in downtown Washington, DC

Look Who's Selling Rice-A-Roni on TV

(Opposite Page)

Rice-a-Roni, far and away the seller among rice mixes, is launch a massive television advertising gram this fall on network, cable. spot-TV in prime time evening he Included in the heavy Rice-a-Roni television line-up are outstan shows with the stars pictured her a variety of programs featuring stories, news interviews, high adture, fun show, serial dramas a total of 7 different network sho

In addition to this, commercials turing Rice-a-Roni will appear week day on Daytime, the new w n en's cable network. Further, Ric a Roni is continuing its participatio 9 leading television Game Shows

Crowning this powerhouse sche ule is a concentration of individual Ric -a-Roni evening TV spots inthe nation's top 30 markets. Night or day, anytone you turn on your television set this tall you will likely be greeted by Rice-a-Roni's bright, colorful, musical commercials

RICE

MALMBER, 1982

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S. Resheed Ahmed, M.S., consulting pasta food scientist, 4835 Nathan West, Sterling Heights, Ml. 48078, Telephone 313-979-7774 — specializing in total quality assurance and sanitation programs, ingredient formulation and improvement, egg products, generic products, private label accounts, formulation of cherie sauce for macaroni & cheese dinners, fitigh protein products, GMP and FDA regulatory compliance, specification development, creative problem solving.

Microwave Survey

In the rush to save energy and boost produciton and quality, a new survey explores use, interest and future of microwaves in industry. It confirms International Microwave Power Institute statements about growing interest.

It is based on response from manufacturers, consultants and research personnel. Each had requested a free, non-sales booklet: "What You Should Know About Industrial Microwave Processing." The survey, was mailed with the booklet and asked 20 questions. This may be the first industry-wide survey with international overtones covering the current state of the art (of 1759 inquiries to date, 247 are foreign).

Since ratio of response was low (to date 252, or 14%), results cannot be considered definitive, yet certainly are indicative.

However, their testing often wa indequate, using small batch type over the constitution of the continuous processing dustrial test units with conveyors.

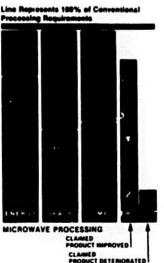
Production, energy, space and time savings, as reported (see graph), parallel those in the pasta industry where microwave processing has been used for years.

While microwave power is accepted in the food industry, surprisingly, the chemical, petroleum, rubber and plastics industries show even greater interest.

Eighty-five percent of all respondents described their problems with conventional heating methods. Making up this 85%, 19% cited time and production loss; 18%, various costs; 14%, product deterioration; 10% energy consumption; 9%, temperature control; 5%, space; 3%, hazzard and pollution; 3%, maintenance and only 3% stated "no problems with conventional heating."

Only 4% of all respondents now use industrial microwave processing, mostly to avoid product deterioration from conventional methods (only microwaves can make the inside of a product hotter than the surface). Their secondary reason is cost savings.

Eighteen percent of all respondents have tested microwave heating. Of the 40 reporting results, 20 said "good"; 10, "not good"; 10, "still evaluating".



Greph shows response from those that a

However, their testing often we inadequate, using small batch type ovens rather than continuous procedustrial test units with conveyors. his
may be why, out of the 25% ing
"not good"; results, 60% still are onsidering microwave processing. 0%
said "not at this time," 30% gave no
answer and none report that they have
lost interest.

Forty percent of all respondents are considering microwave use and 18% "possibly", 3% "not at this time" and only 10% said "no", 29% did not answer. The high incidence of those "considering" may be due in the first place to their interest in sending for the booklet.

The survey was by an independent survey firm. The booklet was produced by Microdry Corporation of San Ramon, California as an industry service. Without using brand names it tells the advantages, disadvantages and limitations of microwave processing. Available free from Svenson & Associates, 45 Webb Road, Watsonville, California, 95076, U.S.A.



Quiz answers

from

Charles C. Rossotti, President

1) B 2) B 3) C 4) D 3) A 6) D 7) D 8) C 9) D 9) D 11) A 12) C 13) B 14) B 15) B 16) D 17) C 18) C 19) D A. Marinara 3

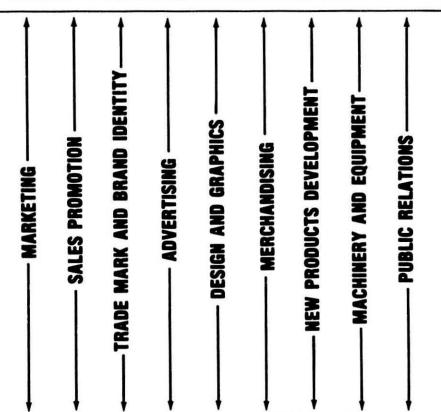
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B. Pesto

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